

Woodchurch Surgery: Privacy Notice – Use of Abtrace for Patient Care

Effective from: September 2025

Data Controller: Woodchurch Surgery

Data Protection Officers & Caldicott Guardians: Dr Jack Hickey and Helen Fox

Why are we telling you this?

Woodchurch Surgery uses a system called Abtrace to help us provide safer and more proactive care to our patients.

What is Abtrace?

Abtrace is a secure clinical decision support system that works alongside your medical record. It helps us:

- Identify when you may need a review, blood test or follow-up care
- Remind you about routine monitoring (e.g. diabetes checks, medication reviews)
- Support our doctors and nurses in delivering guideline-based care

What information is used?

To do this, Abtrace uses information already in your record, including:

- Your name, date of birth, NHS number and contact details (if messaging is used)
- Medical conditions and diagnoses
- Medications and repeat prescriptions
- Blood test results and vital signs (e.g. blood pressure)
- Dates of past or upcoming reviews

This information is only used for your direct care.

How is your data kept safe?

- Your data stays within the UK, stored securely in NHS-approved cloud servers
- Data is encrypted in transit and at rest
- Only authorised staff at Woodchurch surgery can access your record
- Abtrace does not sell or share your data
- Abtrace is NHS Data Security and Protection Toolkit compliant, ISO 27001 certified, and Cyber Essentials Plus certified

Will I get messages from Abtrace?

Yes, you may receive an SMS or NHS App message to help you manage your health – for example reminding you about routine monitoring.

If you do not wish to receive these messages, please contact reception to update your communication preferences.

What are my rights?

You have rights under data protection law, including:

- To be informed about how your data is used (this notice)
- To access your information
- To request corrections if something is wrong
- To object to your data being used (in certain circumstances)
- To request restrictions on how your data is processed

To exercise any of these rights, please speak to reception or contact us by email.

Questions or concerns?

If you have any questions about how your data is used with Abtrace, contact:

Data Protection Officers:

Dr Jack Hickey and Helen Fox

Email: kmicb.woodchurchsurgery@nhs.net

Phone: 01233 860236

For more information about how we use your data, visit:

Link: <https://www.woodchurchsurgery.co.uk/gdpr>